

CLAIMS

What is claimed is:

- 1 1. An application monitoring system, comprising:
 - 2 (a) at least one media module coupled to an associated network segment on which a
 - 3 network application is running, each media module adapted for monitoring and
 - 4 collecting data relating to traffic on the associated network segment
 - 5 corresponding to the network application, wherein each media module is tailored
 - 6 for network analysis; and
 - 7 (b) an application server module coupled to the at least one media module for
 - 8 receiving the data and analyzing the data for improving the performance of the
 - 9 network application.
- 1 2. The system as recited in claim 1, wherein the application server module provides
- 2 at least one of a user interface, provisioning, reports, alarms, statistics, and an
- 3 SNMP agent.
- 1 3. The system as recited in claim 2, wherein the user interface is accessible via an
- 2 Internet connection.
- 1 4. The system as recited in claim 1, wherein the at least one media module includes
- 2 at least two media modules of different types.
- 1 5. The system as recited in claim 1, further comprising at least one additional
- 2 media module that monitors network traffic not related to the network
- 3 application.

1 6. The system as recited in claim 1, wherein multiple media modules are coupled to
2 a common chassis.

1 7. The system as recited in claim 1, wherein the system is self-managed.

1 8. The system as recited in claim 1, wherein the system is remotely upgradeable.

1 9. The system as recited in claim 1, wherein the application server module provides
2 expert functions when analyzing the data.

1 10. The system as recited in claim 1, wherein the application server module
2 performs a security analysis based on the data.

1 11. The system as recited in claim 1, wherein the application server module
2 performs policy management functions when analyzing the data.

1 12. The system as recited in claim 1, wherein the application server module
2 performs accounting functions when analyzing the data.

1 13. The system as recited in claim 1, wherein trigger scripts are used to customize
2 the analysis of the data by the application server module.

1 14. The system as recited in claim 1, wherein the application server module detects,
2 configures, manages and downloads software to the at least one media module.

1 15. The system as recited in claim 1, wherein the at least one media module
2 preprocesses the data prior to receipt of the data by the application server
3 module.

1 16. The system as recited in claim 1, wherein the application server module includes
2 a user interface server for managing interactions with a user, an object repository
3 coupled to the user interface server for storing objects, a configuration manager
4 coupled to the user interface server for providing access to the objects, a remote
5 network monitoring services subsystem coupled to the user interface system for
6 providing remote access to the objects, an expert server coupled to the object
7 repository for analyzing data received from a media module, and an
8 administrative services subsystem coupled to the user interface server for
9 providing administrative functions involving the objects.

1 17. The system as recited in claim 16, wherein the application server module further
2 includes at least one of a logging manager for storing logging information, a
3 statistics manager for dispatching statistics, an alarm manager for dispatching
4 alarms, an event manager for dispatching events, a capture manager subsystem
5 for creating trace files, a session manager for managing a user session, a security
6 manager for providing authorization levels to users, a registry services
7 subsystem for associating an object with at least one of a user and the server
8 system, a triggers manager for managing triggers, and a hardware services
9 subsystem for providing communication between the server system and external
10 modules.

1 18. The system as recited in claim 1, wherein the at least one media module includes
2 a data collection module for collecting data from a network segment and
3 prepending the data with descriptor information, a flow processor for classifying
4 the collected data into a plurality of flows, a capture buffer coupled to the flow
5 processor for filtering and buffering the collected data in accordance with the
6 flow processor, and a main processor for processing the collected data.

1 19. The system as recited in claim 18, wherein the at least one media module
2 performs adaptive priority data filtering, comprising:
3 (i.) classifying the data in the network segment into multiple flows;
4 (ii.) prioritizing the flows into high and low priority flows;
5 (iii.) monitoring an amount of data in the high priority flows; and
6 (iv.) reallocating resources from the low priority queue to the high priority
7 queue if the amount of data in the high priority flows surpasses a
8 predetermined threshold.

1 20. The system as recited in claim 1, wherein the analysis of the data by the
2 application server module includes creating reports, graphs and logs based on
3 the monitored data; and outputting the reports, graphs and logs to a user.

1 21. The system as recited in claim 1, wherein the data analysis performed by the
2 application server module includes gathering performance data of the application
3 during the monitoring; generating a set of metrics in real time based on the
4 performance data; and measuring a performance of the application from at least
5 one of a client perspective, a server perspective, and a network perspective based
6 on the metrics.

1 22. A computer program product for monitoring a network application, comprising:
2 (a) computer code for monitoring and collecting data relating to traffic on a network
3 segment corresponding to a network application utilizing a media module
4 tailored for network analysis;
5 (b) computer code for receiving the data; and
6 (c) computer code for analyzing the data for improving the performance of the
7 network application utilizing an application server module.

1 23. A method for monitoring a network application, comprising:

2 (a) monitoring and collecting data relating to traffic on a network segment

3 corresponding to a network application utilizing a media module tailored for

4 network analysis; and

5 (b) analyzing the data for improving the performance of the network application

6 utilizing an application server module.

1 24. The method as recited in claim 23, further comprising providing at least one of a

2 user interface, provisioning, reports, alarms, statistics, and an SNMP agent.

1 25. The method as recited in claim 24, wherein the user interface is accessible via an

2 Internet connection.

1 26. The method as recited in claim 23, further comprising simultaneously

2 monitoring different types of data on multiple co-located network segments.

1 27. The method as recited in claim 23, further comprising monitoring network

2 traffic not related to the network application.

1 28. The method as recited in claim 23, further comprising performing expert

2 functions when analyzing the data.

1 29. The method as recited in claim 23, further comprising performing a security

2 analysis based on the data.

1 30. The method as recited in claim 23, further comprising performing policy

2 management functions when analyzing the data.

1 31. The method as recited in claim 23, further comprising performing accounting
2 functions when analyzing the data.

1 32. The method as recited in claim 23, wherein trigger scripts are used to customize
2 the analysis of the data.

1 33. The method as recited in claim 23, further comprising managing interactions
2 with a user, storing objects, providing access to the objects, providing remote
3 access to the objects, analyzing data received from a media module, and
4 providing administrative functions involving the objects.

1 34. The method as recited in claim 33, further comprising storing logging
2 information, dispatching statistics, dispatching alarms, dispatching events,
3 creating trace files, managing a user session, providing authorization levels to
4 users, associating an object with at least one of a user and the server system,
5 managing triggers, and providing communication between the server method and
6 external modules.

1 35. The method as recited in claim 23, further comprising prepending the data
2 collected from the network segment with descriptor information, classifying the
3 collected data into a plurality of flows, filtering and buffering the collected data
4 in accordance with the flow processor, and processing the collected data.

1 36. The method as recited in claim 35, wherein the at least one media module
2 performs adaptive priority data filtering, comprising:
3 (i.) classifying the data in the network segment into multiple flows;
4 (ii.) prioritizing the flows into high and low priority flows;
5 (iii.) monitoring an amount of data in the high priority flows; and

6 (iv.) reallocating resources from the low priority queue to the high priority
7 queue if the amount of data in the high priority flows surpasses a
8 predetermined threshold.

1 37. The method as recited in claim 23, further comprising creating reports, graphs
2 and logs based on the monitored data; and outputting the reports, graphs and
3 logs to a user.

1 38. The method as recited in claim 23, wherein the data analysis includes gathering
2 performance data of the application during the monitoring; generating a set of
3 metrics in real time based on the performance data; and measuring a
4 performance of the application from at least one of a client perspective, a server
5 perspective, and a network perspective based on the metrics.

1 39. A network monitoring system, comprising:
2 (a) at least one media module coupled to an associated network segment on which
3 network traffic is passing, each media module adapted for monitoring and
4 collecting data relating to the traffic on the associated network segment, wherein
5 each media module is tailored for network analysis; and
6 (b) an application server module coupled to the at least one media module for
7 receiving the data and analyzing the data for improving the performance of the
8 network.